

### Republic of the Philippines

# Department of Education Region V SCHOOLS DIVISION OF SORSOGON

#### Advisory

December 2, 2025

## URGENT WARNING AGAINST LANDBANK PHISHING SCAMS USING COMPROMISED DEPED EMAIL ACCOUNTS

TO: Assistant Schools Division Superintendent
Chief Education Supervisors, CID and SGOD
Education Program Supervisors
DepEd SDO Sorsogon employees
Heads of Public Elementary and Secondary Schools
All others concerned

- This office calls the attention of all personnel to an urgent and confirmed surge of highly deceptive phishing scams targeting personnel who maintain LANDBANK payroll accounts.
- 2. These attacks are extremely harmful, as the fake messages are sent from compromised email addresses of DepEd employees (@deped.gov.ph), thus giving them a deceptive appearance of being real.
- 3. The most recent and certainly threatening message uses the subject line: "You're This Month's Winner! Claim Your 10,000 PHP Reward," and it is a DepEd email that has been compromised. Earlier fraudulent messages have adopted the tactics of urgency and account verification (e.g., "Account Will Be Blocked," "Update Your Information") and security alerts (e.g., "Suspicious Log-in Detected") to trick the victims.
- 4. Personnel are reminded that LANDBANK will never send an email or text message that has a link which you are supposed to click for account verification, updates, or prize claiming. Any message with a clickable link is a scam.
- 5. In case of a suspicious email from a DepEd address requesting you to click a link about a LANDBANK account, the following immediate actions should be taken:
  - a. Do not click any links or open attachments.
  - b. Delete the email immediately.
  - c. Change DepEd Password: Personnel are highly recommended to change their DepEd email password to a strong, unique one right after the incident so that their account will not be compromised and the email will not be used for scamming.



Balogo Sports Complex, Balogo, Sorsogon City, Sorsogon 4700 Landline: (056) 211-6461

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- d. Report the Scam: The time of the incident must be communicated by forwarding the original email or sending a screenshot and details to:
  - LANDBANK Phishing Report: reportphishing@landbank.com
  - DepEd Central Office: cert@deped.gov.ph
- 6. If an account is compromised (for example, if Landbank details such as username, password, or OTP are entered), the following actions must be followed:
  - a. Call Landbank's customer care hotline immediately to report unauthorized transactions and ask for the account to be suspended.
  - b. It is also necessary to change the password using a secure computer.
- 7. Being alert and cautious is what will protect you from these cybercriminals first and foremost.

8. Immediate dissemination of and strict compliance with this Advisory is directed.

JOSE L. DONCILLO, CESO V Schools Division Superintendent



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